



# Privacy Policy

*As awareness and concerns about the protection of your personal information is increasing worldwide, it is important that Liberate Debt implements and provides to you, our site Visitors and Customers / Clients, with a comprehensive privacy policy.*



## What is our LIBERATE DEBT Privacy Policy?

*Our LIBERATE DEBT privacy policy is a statement that discloses some of the ways our website collects, uses, discloses, manages and protects the data of our Visitors and Customers / Clients. It fulfills a legal requirement to protect a Visitor's, or our Customer's / Client's privacy.*

*There are multiple aspects of privacy law that we, LIBERATE DEBT, owners of our web site must comply with when handling a Visitor's, or our Customer's / Client's personal information.*



## What type of information do we, LIBERATE DEBT, collect?

*We receive, collect and store any information you enter in on our website or provide us by any other means. We request and collect on our web site certain personally identifiable information such as: your first & last name, e-mail address and phone# / cell# to contact you regarding a particular LIBERATE DEBT service, as well as we will keep your contact history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.*

*All other forms of personally identifiable information that you may need to provide to us in order to transact with you as a Customer / Client would be provided by you in-person, over the phone or in written format on a form such as: Date-of-Birth, phone#(s), address(es), banking information, student loan debt payment details, credit card debt payment details, medical debt payment details, comments, feedback, your product review of our services provided, recommendations, and your personal profile, etc.*

*All personal information, whether from the web, in person, on forms or over the phone, will be securely managed and privacy maintained.*



## How do we, **LIBERATE DEBT**, collect your information?

*When you send us an email within our website, as part of the process, we collect your personal information that you input and give to us such as: your name, email address, phone# / cell#. Your personal information will be used for the specific reasons stated above only.*



## Why do you we, **LIBERATE DEBT**, collect such personal information?

*We / LIBERATE DEBT collects such Non-personal and Personal Information for the following purposes:*

- 1. To provide and operate our Services;*
- 2. To provide our Users with ongoing Customer / Client support;*
- 3. To be able to contact our Visitors and Customers / Clients with general or personalized service-related notices and promotional messages;*
- 4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;*
- 5. To comply with any applicable laws and regulations.*



## How do we, **LIBERATE DEBT**, store, use, share and disclose your site Visitors' & Customer's / Client's personal information?

*Liberate Debt is hosted on the GoDaddy.com platform. GoDaddy.com provides us with the online platform that allows us to provide our ministry products and services to you. Your data may be stored through GoDaddy.com's data storage, databases and the general GoDaddy.com applications. They store your data on secure servers behind a firewall.*

*All direct payment gateways offered by (which could be used by LIBERATE DEBT in the future, but is not being used currently) adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.*



## How do we, **LIBERATE DEBT**, communicate with our site Visitors?

*We / LIBERATE DEBT communicates by various means including, but not limited to: (e.g. email, text message, phone, mail, etc.,) for the purposes of, but not limited to: (e.g. marketing campaigns, promotions, events, seminars, blogs, updates, etc.). We / LIBERATE DEBT will use your contact information provided to us through our [www.liberatedebt.com](http://www.liberatedebt.com). Visitors and Customers / Clients by providing LIBERATE DEBT with your personal*

information collected on our website are opting in as to being contacted. Visitors & Customers / Clients can opt out of receiving such messages as well.

We / LIBERATE DEBT may contact you to notify you regarding your account, to collect payments or monies owed, to poll your opinions through surveys or questionnaires regarding our events, seminars or trainings, to send updates about our charity, blogs or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and via mail.



## How do we, LIBERATE DEBT, use cookies and other tracking tools?

Currently LIBERATE DEBT's web site through GoDaddy.com does not track personal information through the use of cookies. To be very clear that tracking tools such as: (e.g. cookies, flash cookies, web beacons, etc.) are being used on our website at this time, though LIBERATE DEBT is not actively using them, yet GoDaddy.com is currently using them.

**Session (Transient) cookies:** *These cookies are erased when you close your browser, and do not collect information from your computer. They typically store information in the form of a session identification that does not personally identify the user.*

**Persistent (Permanent or Stored) cookies:** *These cookies are stored on your hard drive until they expire (i.e. they are based on a set expiration date) or until you delete them. These cookies are used to collect identifying information about the user, such as Web surfing behavior or user preferences for a specific site.*



## How can our LIBERATE DEBT site Visitors, Customers / Clients withdraw their consent?

*Should you, our site Visitor or Customer / Client, wish to withdraw your consent for collection of personal information, or how you can delete or change the collected information, please see below:*

*If you DO NOT want LIBERATE DEBT to process your data anymore, or hold your personal information, please feel free to contact by any of these means:*

1. [www.liberatedebt.com](http://www.liberatedebt.com)
2. Via phone by calling (844) 764-4812
3. [support@liberatedebt.com](mailto:support@liberatedebt.com)
4. Send via mail to: 2789 Troy Court, Suite 105, Corona, CA 92883



## Privacy policy updates

*We / LIBERATE DEBT reserve the right to modify this privacy policy at any time, so please review it frequently.*

*Changes and clarifications will take effect immediately upon their posting on our website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.*

## Questions and your contact information

*If you would like: access, or to correct, amend or delete any personal information we / LIBERATE DEBT have about you, you are invited to contact LIBERATE DEBT via any of the means listed above as well. Thank you.*